

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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| Applicant | : Ehret et al. | Art Unit | : 3624 |
| Serial No. | : 10/815,131 | Examiner | : Jaime Cardenas-Navia |
| Filed | : March 31, 2004 | Conf. No. | : 9171 |
| Title | : CAPACITY PLANNING OF RESOURCES | | |

Mail Stop Amendment

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT IN REPLY TO ACTION OF APRIL 21, 2010

Please amend the above-identified application as follows:

CERTIFICATE OF MAILING BY EFS-WEB FILING

I hereby certify that this paper was filed with the Patent and Trademark Office using the EFS-WEB system on this date: July 21, 2010